## CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION

## NOTICE TO ALL INMATES

Effective June 30, 2007 MCI will merge with Global Tel\*Link (GTL) and GTL will become the new inmate phone provider for inmate telephone services. The merger will have some impacts to how inmates make collect calls.

Please share the information on this notice with family and friends.

## There are **NO CHANGES** to:

- (1) Domestic collect call rates,
- (2) How the inmate call is processed, and
- (3) How calls are made to Canada, Puerto Rico, and the U.S. Virgin Islands.

## **THE CHANGES ARE:**

- ➤ Company name will change from MCI to Global Tel\*Link.
- ➤ Called party will hear, "... this is a collect call from Global Tel\*Link..."
- Some telephone numbers may be blocked. If a family or friend cannot receive your call please have them contact the GTL toll-free number at 1-866-770-4896.
- ➤ Effective July 31, 2007 International calls made by inmates will require the family or friend who lives in the foreign country to have a prepaid account established with Global Tel\*Link who will use Western Union to set up the account and receive the foreign currency. Due to thousands of different languages and associated dialects, the inmate will need to share this change with their family in other countries. Global Tel\*Link has prepared documents that include: (1) a GTL International Advance Pay information, Rates, and Frequently Asked Questions flyer and (2) a Western Union flyer. Copies of these documents will be available to inmates.

Family and Friends may contact the MCI toll-free number for all questions related to inmate telephone services.

1-866-770-4896

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